

Accessible Customer Service Sales Information

For your convenience our sales representatives will meet with you at your home or construction site, with samples and suggestions. We have brochures and DVD's, which show a multitude of stair designs from which to choose.

When visiting our factory showroom in Mt Brydges, there is a large parking area where you are able to park right at the front door ramp. Our 2nd floor showroom is not wheelchair accessible, however with prior notice, we are able to bring down displays from our showroom for viewing.

Our foyer with an adjoining private sales office is spacious and can accommodate large or small groups, including service animals and support persons. We also have a wheel chair accessible washroom just off the foyer.

If you need any other information about our facility or the services we provide; please email us at info@roes-stairs.com. We also invite you to give us feedback on our accessible customer service via email, or telephone, or in writing.